



Report of the Cabinet Member for Health and Wellbeing

Adult Services Scrutiny Performance Panel – 10th October 2017

POLICY COMMITMENTS

Purpose	To brief the Panel on the how the Council's Policy Commitments translate to Adult Services
Content	This report includes the full set of Policy Commitments as agreed by full Council on 26 th July 2017, which apply to Adult Services. The report provides the most recent return that has been provided, which identifies measures of success, progress to date, RAG status and Lead Cabinet Member/Officers.
Councillors are being asked to	Give their views on the Policy Commitments as they apply to Adult Services.
Lead Councillor(s)	Cllr Mark Child, Cabinet Member for Health and Wellbeing
Lead Officer(s)	Dave Howes, Chief Social Services Officer Alex Williams, Head of Adult Services
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1. Background

- 1.1 Full Council adopted the Policy Commitments for the current term at its meeting on 26th April 2017.
- 1.2 118 Policy Commitments were adopted. Of these some will be delivered either wholly by Adult Services or in partnership between Adult Services, Poverty and Prevention and Housing and Public Protection.
- 1.3 This paper identifies those commitments as they relate to Adult Services, and what progress has been made to date.

2. Adult Services Policy Commitments

- 2.1 The Policy Commitments and progress to date is set out in the table below.
- 2.2 It should be noted that for some of the Policy Commitments, Adult Services is not solely responsible but the Policy Commitments will be delivered in partnership with other parts of the Council, most notably Housing and Public Protection, and Poverty and Prevention.
- 2.3 The RAG status adopted denotes whether achievement of the Policy Commitment is on track; green – on track, amber – a slight delay, red – a significant delay.

Policy Commitment	Success criteria	Progress from May to Sept 2017	Overall RAG status	Lead CM & Officer
Promoting Community Safety				
<i>57. Support people to live independently by ensuring a network of local area co-ordinators</i>	<ul style="list-style-type: none">Expansion to all 22 identified areas within the City and County of	<ul style="list-style-type: none">Additional funding secured from Pobl, Swansea University and the Fire and Rescue Service.Expansion into 4 new areas,	Green	Cllr Child, Cabinet Member for Health and Wellbeing, Alex Williams,

<i>is established to cover the whole of Swansea.</i>	<p>Swansea</p> <ul style="list-style-type: none"> • Demonstrable social return of investment 	<p>taking total coverage to 10 of the 22 areas; recruitment process for the additional 4 underway.</p> <ul style="list-style-type: none"> • Discussions with Swansea University surrounding how to track on a live basis social return on investment. 		Head of Adult Services
Standing Up for Council Employees				
<i>76. Work towards eliminating the use of exclusivity in zero hour contracts within the Authority, to give certainty to employees about their hours of work. Sign up to Unison's care standard in order to protect and support workers.</i>	<p>For Adult Services:</p> <ul style="list-style-type: none"> • Adoption of Unison Ethical Care Charter • Implementation of the key aspects of the Charter 	<p>For Adult Services:</p> <ul style="list-style-type: none"> • No member of staff is employed on a zero hours contract. • Council has formally adopted Ethical Care Charter. • Safeguarding PDDC has considered implementation plans. • Remaining elements will be delivered via the Domiciliary Care procurement exercise. 	Green	Cllr Child, Cabinet Member for Health and Wellbeing, Alex Williams, Head of Adult Services (for Adult Services elements of this)
Building Better, Affordable and Energy Efficient Homes				
<i>83. Support independent living; provide improved options for older people; increase funding for housing co-operatives</i>	<ul style="list-style-type: none"> • Clear Commissioning Strategy for Older People in place, which identifies 	<ul style="list-style-type: none"> • Commissioning Group has been established to begin to draft the Commissioning Strategy 	Green	Joint Housing/Adult Services: Cllr Child, Cabinet Member for Health

<p><i>and mutual housing, and prioritise those in housing need, especially the homeless.</i></p>	<p>population needs in relation to accommodation and how these will be addressed.</p> <ul style="list-style-type: none"> • Market development to support that need. 			<p>and Wellbeing, Cllr Lewis, Cabinet Member for Housing, Energy and Building Services, Alex Williams, Head of Adult Services and Lee Morgan, Head of Housing and Public Protection</p>
<p>Independence Dignity and respect</p>				
<p><i>94. Promote independent living, providing people with the support to live in their own homes with dignity and respect as long as they want.</i></p>	<ul style="list-style-type: none"> • Appropriate services are in place to support people at home for longer. • Numbers of funded residential/nursing places decrease. 	<ul style="list-style-type: none"> • In line with the Western Bay Optimum Model, the Reablement Home Care service has been developed to allow Adult Services to offer more people short-term support to allow them to regain their skills and confidence to remain at home for longer. • There are 28 designated residential Reablement beds in Bonymaen House and Ty Waunarlwydd which offer more targeted support to allow people to regain skills and confidence to wherever possible return home. 	<p>Green</p>	<p>Cllr Child, Cabinet Member for Health and Wellbeing and Alex Williams, Head of Adult Services.</p>

		<ul style="list-style-type: none"> • The number of people supported at home by long-term domiciliary care has increased, whilst the number of people in funded residential/nursing placements has plateaued. This demonstrates that more people are being supported in their own homes. • Social work practice is developing, to encourage practitioners to have strengths-based conversations with people from the onset to ensure that support is provided in line with their wishes. 		
Prevention and Health Promotion				
<i>95. Deliver integrated services to ensure a continued focus on prevention and early intervention - investing in the conditions which maintain independence and support families, rather than dealing with the consequences of family breakdown and ill</i>	<ul style="list-style-type: none"> • Adoption and implementation of the Western Bay Model for Intermediate Tier services • Adoption and implementation of the new Adult Services Practice Framework 	<ul style="list-style-type: none"> • The City and County of Swansea has adopted the Western Bay Model and committed to deliver all elements of the model. All, but three elements of the Model are now fully implemented. More people are consequently supported at home, particularly through residential and home-based Reablement services allowing them to be supported at 	Green	Cllr Child, Cabinet Member for Health and Wellbeing and Alex Williams, Head of Adult Services.

<p><i>health.</i></p>	<ul style="list-style-type: none"> • Development and Delivery of the Adult Services offer in relation to the Council's Prevention Strategy. 	<p>home for longer.</p> <ul style="list-style-type: none"> • The Adult Services Practice Framework is in development to transform the approach to Social Work practice. The new approach will have a much greater focus on prevention and early intervention and strengths based/outcome focussed conversations and attempt to support people earlier in the continuum rather than when they reach crisis. • The Prevention Strategy is currently out to consultation. Once the consultation has been concluded and the Council agrees the final strategy, a Commissioning Strategy in relation to prevention and early intervention for Adults will be developed. Integral to delivery of this Strategy will be key existing initiatives such as the development of Information, Advice and Assistance, Local Area Coordination, Adult Family Group Conferencing and the Supporting People Programme. 		
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<p>96. <i>Review the effectiveness of social service provision and reinvesting and redesigning services to make them sustainable for the long term.</i></p>	<p>Completion and agreement of the preferred options of the 4 Adult Services Commissioning Reviews, in relation to:</p> <ul style="list-style-type: none"> • Domiciliary Care • Residential Care for Older People • Day Services for Older People • Accommodation and Day Related Support for People with Learning Disabilities, Physical Disabilities and Mental Ill-Health. 	<ul style="list-style-type: none"> • Overarching Service Model agreed by Cabinet in June 2017. • Outcome of Domiciliary Care Review agreed and preferred options in the process of being implemented, with a view to re-procuring the external service in 2018. • Further consideration of the preferred options for the Residential Care and Day Services Reviews, with a view to a decision being made as to how to proceed. • Commissioning Strategies for Learning Disabilities, Physical Disabilities and Mental Ill-Health drafted and due to be considered by the Safeguarding PDDC in October. 	<p>Green</p>	<p>Cllr Child, Cabinet Member for Health and Wellbeing and Alex Williams, Head of Adult Services.</p>
<p>97. <i>Work with other partners to identify investment opportunities for new facilities to create sheltered accommodation, and extra care facilities to deliver next generation elderly care services.</i></p>	<p>See Policy Commitment 83</p>	<p>See Policy Commitment 83</p>	<p>See Policy Commitment 83</p>	<p>See Policy Commitment 83</p>

<p>98. <i>Help people stay healthy and age well</i></p>	<ul style="list-style-type: none"> • Delivery of the Ageing Well Plan 	<ul style="list-style-type: none"> • Plan is in place and being delivered 	<p>Green</p>	<p>Joint Adult Services and Poverty and Prevention: Cllr Child, Cabinet Member for Health and Wellbeing, Alex Williams, Head of Adult Services, Rachel Moxey, Head of Poverty and Prevention (Lead Officer)</p>
<p>Better Services</p>				
<p>99. <i>Adopt the new Welsh Community Care Information System and work with regional and health service partners and re-design services to ensure greater integration and collaboration between health and social care systems to improve patient services.</i></p>	<ul style="list-style-type: none"> • Signing of the Deployment Order • Implementation of WCCIS 	<ul style="list-style-type: none"> • Regional Team has been appointed. • Swansea specific team in the process of being appointed. • Implementation plan has been drafted. • Work ongoing to scope requirements to ensure all processes are mapped and key milestones are identified. 	<p>Amber</p>	<p>Joint Social Services and ICT: Cllr Child, Cabinet Member for Health and Wellbeing, Cllr Lloyd, Cabinet Member for Service Transformation and Business Operations, Dave Howes, Chief Social Services Officer and Sarah</p>

				Caulkin, Interim Director of Resources
Helping people recover				
<i>100. Invest in services to help people re-able and recover so that they are able to return to living an active and productive life.</i>				
Focusing on those most in need				
<i>101. Focus resources for residential care on those with the most complex needs so that they are properly supported</i>	See Policy Commitment 95	See Policy Commitment 95	See Policy Commitment 95	See Policy Commitment 95
Older people				
<i>102. Work with older people and the Older People's Commissioner for Wales to establish a Charter for Older People to ensure that our commitment is delivered.</i>	<ul style="list-style-type: none"> Establishment of a Charter for Older People 	Work yet to be scoped.	Red	TBC
Swansea – a Dementia Friendly City				

<p>103. Working with partner organisations, local employers and the third sector. Develop Swansea's status as the first Dementia Friendly City in Wales.</p>	<ul style="list-style-type: none"> Achieving Dementia Friendly Status. 	<ul style="list-style-type: none"> Delivery plan has been developed as part of the Ageing Well Plan. 	<p>Green</p>	<p>Cllr Child, Cabinet Member for Health and Wellbeing and Rachel Moxey, Head of Poverty and Prevention.</p>
<p>Public Interest above Private Profit</p>				
<p>104. Intervene in the social care provider market and explore how it can expand the provision of council run services. Specifically we will work in social and residential care to ensure, where provision is of last resort, that there is a diverse range of suppliers, including not-for-profit, cooperative and social enterprise providers.</p>	<ul style="list-style-type: none"> Adoption of Commissioning Strategies in relation to client groups which identify population need and service provision required. Service reviews and market development linked to those Commissioning Strategies 	<ul style="list-style-type: none"> Commissioning Strategies currently being drafted. Commissioning Strategies in relation to Physical Disabilities, Learning Disabilities and Mental Ill-Health due to be considered by Safeguarding PDDC in October. 	<p>Green</p>	<p>Cllr Child, Cabinet Member for Health and Wellbeing and Alex Williams, Head of Adult Services.</p>
<p>Investing in Our People</p>				
<p>105. Continue to invest in our staff at all levels in social services and build stronger links with</p>	<ul style="list-style-type: none"> Development and Implementation of overall Workforce Development Plan 	<ul style="list-style-type: none"> Workforce Development Plans in the process of being drafted. Strong links in place with Swansea University through the 	<p>Green</p>	<p>Cllr Child, Cabinet Member for Health and Wellbeing and Dave Howes, Chief</p>

<p><i>Swansea's universities and others, so that providers of these vital services keep abreast of best practice and new innovations in research, treatment and delivery.</i></p>	<p>for Adult Services and Child and Family Services.</p> <ul style="list-style-type: none"> • Ongoing work with the University to develop social work practice and learning from best practice. 	<p>Institute of Life Sciences, Social Work department and Health and Wellbeing Academy.</p>		<p>Social Services Officer.</p>
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3 Conclusions

3.1 The Scrutiny Performance Panel is asked to consider the Policy Commitments as they relate to Adult Services.